

Return Form

Technical Support

alki TECHNIK GmbH
alkitronic® customer service
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D-85051 Ingolstadt

tel: +49 (0) 841 97499-0
fax: +49 (0) 841 97499-90
email: service@alkitronic.com

1. Customer

Company

Contact Person

Department

Email

Road

Postal Code, Location and Country

Phone Number

Fax

Optional:

Differing Shipping Address

Differing Billing Address

Company

Company

Department

Department

Road

Road

Postal Code, Location and Country

Postal Code, Location and Country

2. The device

Your Order Number

Your Device Inventory Number

Device Type

Serial Number

Accessories returned:

Case reaction arm socket: _____

Other: _____

TORQUE POWER WORLDWIDE

3. Reason for the Return

- Service / Maintenance
(Gearbox, drive, revision, functional testing and calibration)
- Repair

Description of the problem:

(Please indicate an accurate description of the error as possible.)

To speed up the process, we offer the following option:

- We release a repair in the amount of _____ € (net).*

*If the resulting costs are higher than your release, we will send you a cost estimate automatically.

Date / Signature / Stamp:

For order tracking and/or technical information, please contact our service team through:

fax: +49 (0) 84197499-90 or email: service@alkitronic.com.

Please note: If a tool is sent to us for repair, our technical team invests strongly in time and resources to evaluate the state of the tool, malfunction, potential causes for the damage, etc. We are therefore bound to observe the following procedure: If you request the devolution of the unrepaired tool after evaluation and issue of a cost estimate by our technical team we reserve the right to charge **83,00€** in concept of technical evaluation fee + freight charges.

In case that the tool remains in our premises for a period longer than 6 weeks, awaiting the repair approval from the customer, we reserve the right to charge arising storage costs.

TORQUE POWER WORLDWIDE